



Dear Valued Clients,

Amid the widespread concerns and emergency measures that have been taken concerning the coronavirus (COVID-19) illnesses, Primus Group's top priority is the health, safety, and well-being of our clients. We also want you to know that we are taking extra precautions to care for our own employees.

Please know and understand that the situation is extremely fluid, and changes to our existing policies and practices may be undertaken as soon as we determine they are necessary. If and when that does happen, we will alert you immediately, as such changes may affect how you and your businesses interact with Primus Group, regardless of the services that we perform for you.

We cannot stress enough that you need to think of yourselves and your employees' health and safety first and foremost. We are monitoring updates and guidance from the U.S. Centers for Disease Control and Prevention (CDC) and World Health Organization (WHO) to stay abreast of the latest information to keep both our customers and employees safe.

Additional COVID 19 Resources:

World Health Organization

Centers for Disease Control

Thank you again for your continued loyalty to PrimusLabs, PrimusGFS, and Azzule, and please know that you are in our thoughts. Please do not hesitate to contact us if you have any questions or concerns.

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Sincerely,

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