



General information

The Sysco Sustainable/IPM Audit Program will be administered on an annual basis. Each supplier must schedule an annual audit for each growing region used to pack Sysco products with one of the approved auditing agencies.

Sysco approved auditing agencies are:

AIB International

Ms. Susan Ebert
Lead Scheduling Associate
[Email: SEBERT@aibonline.org](mailto:SEBERT@aibonline.org)
Phone: 785-537-4750

Primuslabs.com

Ms. Zenia Perales
Director of Global Operations
[Email: SyscoIPMSupport@primusauditingops.com](mailto:SyscoIPMSupport@primusauditingops.com)
Phone: (805) 623-5563

Cost of audits

All costs associated with the audit will be the responsibility of the supplier, including any expenses due to cancellation.

Arranging the audit

- > The supplier is responsible for arranging the audit by contacting the auditing agency of their choice directly.
- > When the audit is arranged, the selected auditing agency may request a list of the growers involved in the Sysco IPM program. This is to preselect growers to be involved in the verification audit.

Audit dates

- > The audit can be conducted anytime July 1 to June 30 of the crop year.
- > Sysco has instructed the approved auditing agencies that a two-day audit is within the expectations of the program. One day to audit the paperwork and processing plant and a second day to randomly select a couple of growers for verification that programs have been implemented. It will assist the auditing agency to allow the agency to preselect the growers prior to the audit.

Annual Audit Exceptions

- > All Sysco brand processed fruit and vegetable suppliers are audited annually, unless notified by Sysco that they have qualified for a reduced frequency.
- > Qualification for reduced frequency requires a minimum 70% score on written program covering all processed fruit and vegetable products sold to Sysco, a minimum 80% score on audits for three consecutive years and timely and complete submission of annual Environmental Indicator Reports for three consecutive years.

Potato Sustainability Initiative Audit Exceptions

- > If the processing plant's sub-suppliers participate in the Potato Sustainability Initiative, the processing plant will inform the auditor when scheduling the visit.
- > The auditor will use a modified Sysco Sustainable/Integrated Pest Management audit checklist with questions specific to processing facilities. Audits will focus solely on the processing plant.
- > The processing plant will provide the auditor with an average PSI survey score for their sub-suppliers. Auditors will input this score into the approved modified audit checklist.

Acceptable format

- > Sysco will accept the audit results as presented in the approved standard Sysco Sustainable/Integrated Pest Management format. The format and data will be stored at [Azzule Systems](#) | 3030 Industrial Pkwy | Santa Maria, CA. Audits will be available for review by the auditing agency that conducts the audit, the processor and Sysco.

Scoring

- > Sysco's expectation is that each audit will demonstrate 100% compliance for those questions that comprise the Minimum Standards section of the audit and 80% compliance on all other sections/questions. We realize that compliance to these expectations is an ultimate goal of the program implementation, and many suppliers may not fully achieve an acceptable score the first year.

Documentation of corrective action

- > Sysco Quality Assurance will send correspondence to supplier upon receipt of audit results requesting a written response verifying corrective actions.
- > Corrective action is required to be submitted to Sysco via the Azzule website within the designated timeframe.

Personnel participation

- > Appropriate management personnel should take part in the actual physical audit and the debriefing meeting that will be conducted by the audit

Sysco Sustainable/Integrated Pest Program Guidelines

Questions

- > Questions regarding auditing agency's fees, schedules, audit format, etc. should be addressed directly with the auditing agency.
- > Questions regarding Sysco Sustainable/Integrated Pest management Audit program requirements should be addressed directly with:

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