



## Frequently Asked Questions – Frozen/Canned

---

**a. How do I access the EIR Report?**

To access and submit the EIR report you need to first login to your [Azzule Supply Chain site](#), go to your Sysco EIR 2022 Crop Year Compliance Grid to complete the report. For more detailed explanation review [Completing the Environmental Indicator](#) Report in the Quick Guide.

**b. Can I save the report and complete it later?**

Yes! As an added feature the 2022 crop year Environmental Indicator Report now has a “Save Draft” feature so that you can save and revisit your report at a later date and time.

**c. Can I download this report and review it offline?**

Yes! We have added a downloadable “Blank Template” within the report for you to download and review offline. Follow the steps to access the report within your Azzule Supply Chain site EIR 2022 Crop Year Compliance Grid and on the bottom left-hand side you will see an option for “Blank Template” where you can download an excel version of the report to review offline. You will still need to complete the report within the grid but can use your excel as reference.

**d. I can't submit my report. What am I missing?**

The report must have all required fields completed. Check your report for any flagged questions or explanation boxes that require answers.

**e. I don't see my product in the dropdown. How can I find it?**

The list for “Crop Processed” is available and can be referenced in the product list below. If you do not see your crop listed, you can contact [support@azzule.com](mailto:support@azzule.com). Only one “Crop Processed” can be selected for a report.